# NGFA 116th Annual Convention Giving Our Customers a Competitive Edge

Jack Koraleski, President and CEO – March 19, 2012







### **Our Mission**

 The men & women of Union Pacific are dedicated to serve

### **Our Values**

- Focus on performance
- Ensure high ethical standards
- Work as a team







## 2011: Record Year, Record Reputation























## **TOYOTA**









**HAMMOND** SAFETY AWARD



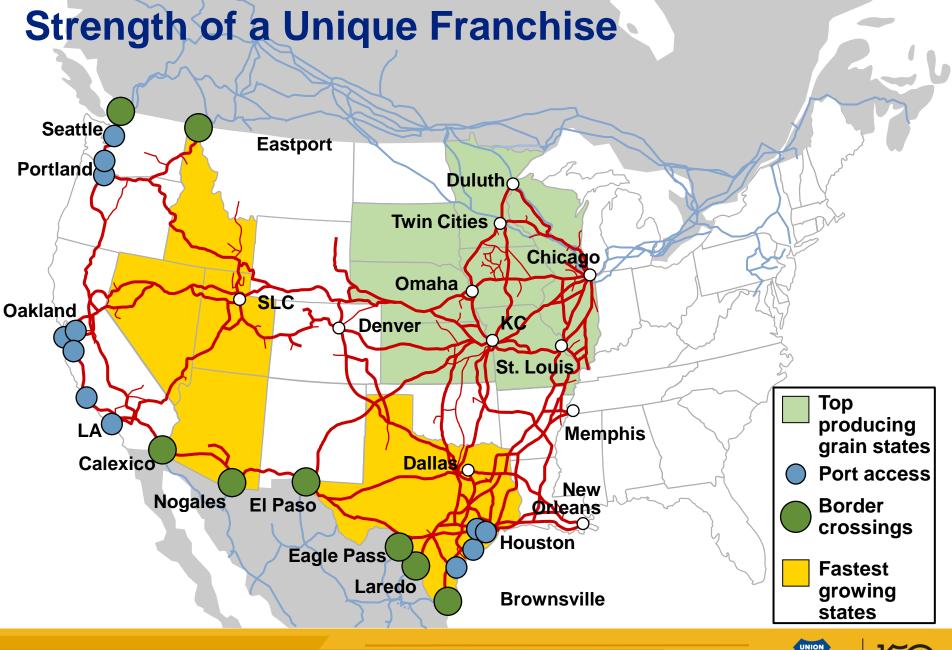










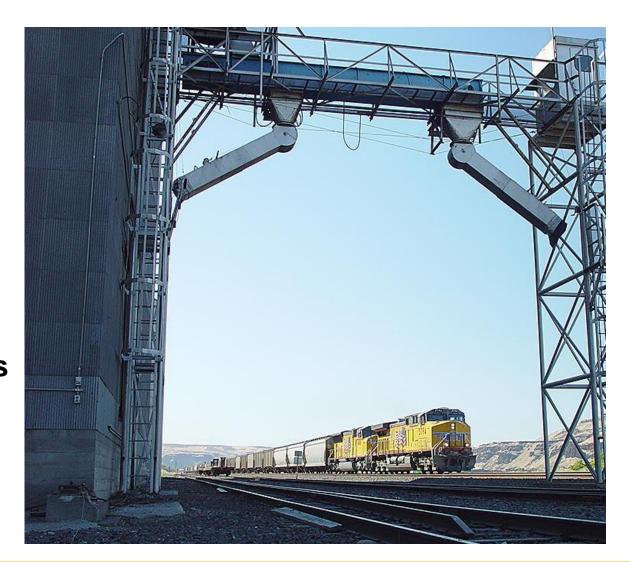






## **Strategy Drives the Value Proposition**

- Safety
- Excellent service
- Efficiency
- Strategic investments
- Shareholder returns







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## Customer Value Proposition . . .

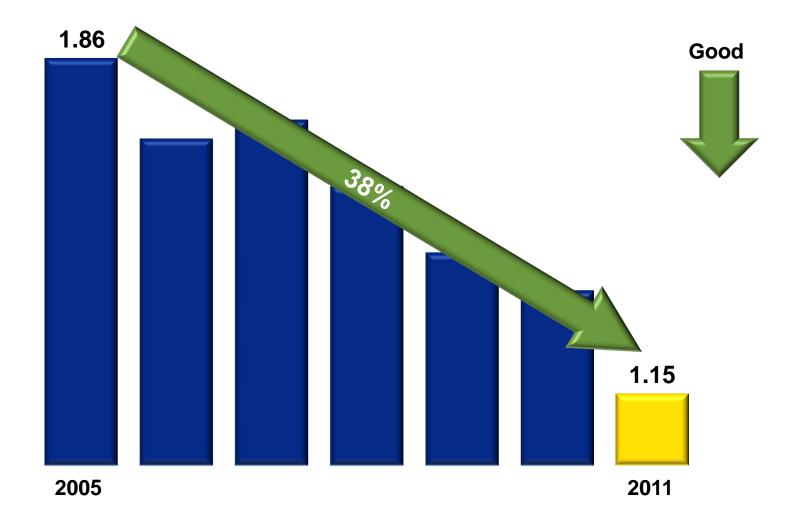






## 2011 Record Employee Safety

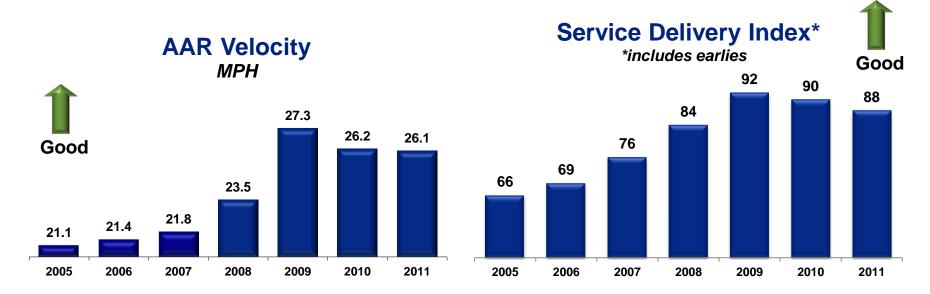
Reportable Personal Injury Incidents Per 200,000 Man-Hours

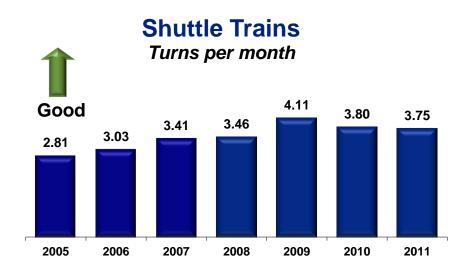


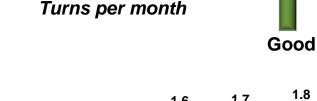


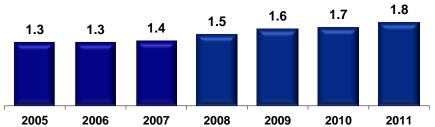


### Reliable and Efficient Service









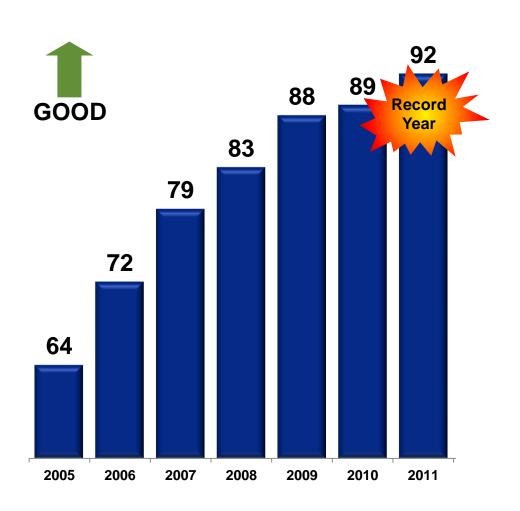
**Grain Car Utilization** 

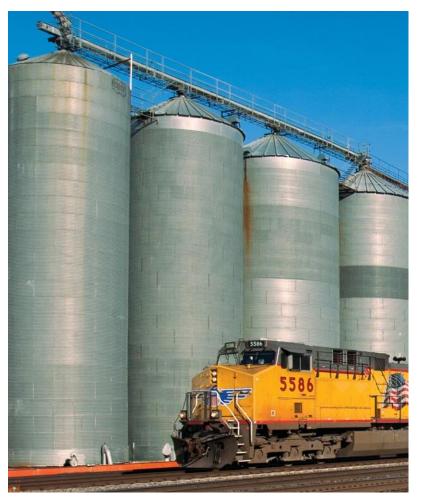




## **Delivering on the Value Proposition**

### **Overall Customer Satisfaction**



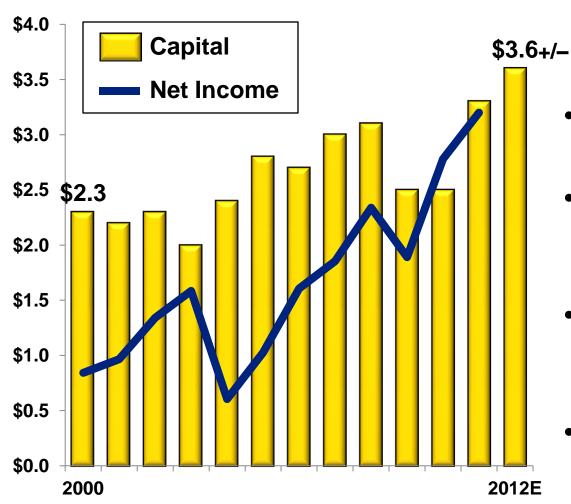






## **UP Invests Record Capital**

#### In Billions



- Most capital intensive industry
- Return on capital drives new investment
- UP spends more than all but four state DOTs
- Invest 17-18% of revenue every year





<sup>\*</sup>Includes Cash Capital, Leases and Other Non-Cash Capital

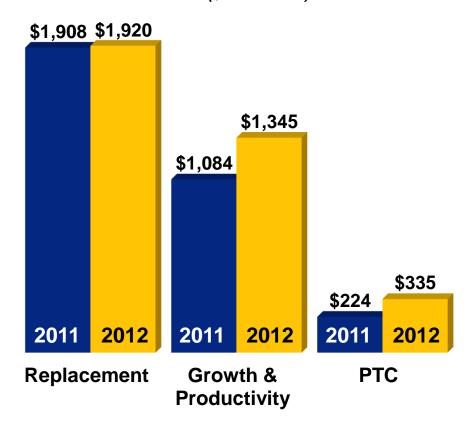
## **Record 2012 Capital Plan**

## Replacement, Growth & Productivity

- \$3.6<u>+</u> Billion in 2012
- Safe and Resilient Infrastructure
- Increased Capacity Spending
- 200 New Locomotives
- Increased PTC Spend



(\$ In Millions)



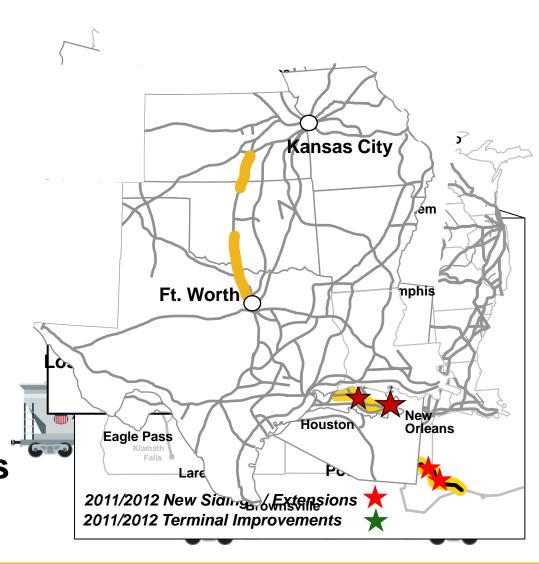
\*Includes cash capital, leases and other non-cash capital





## **Investing Heavily for Ag Over Next 4 Years**

- PNW corridor
- Blair Sub double track and Missouri Valley river bridge
- Livonia Sub
- OKT siding upgrades
- Yermo Plant to Port service
- Grain covered hoppers







## **2012 Economic Outlook**

Metric	2009	2010	2011	2012E
Gross Domestic Product (%)	(3.5)	3.0	1.7	2.1
Industrial Production (%)	(11.2)	5.3	4.2	4.1
Light Vehicle Sales (Millions)	10.4	11.6	12.7	14.0
Housing Starts (Millions)	0.55	0.58	0.61	0.75
Imports (%)	(13.6)	12.5	4.9	3.5
Exports (%)	(9.4)	11.3	6.8	4.2
Unemployment (%)	9.3	9.6	9.0	8.2

Source: Global Insight - Mar 2012





# U.S. Shale Developments Inbound Drilling Materials

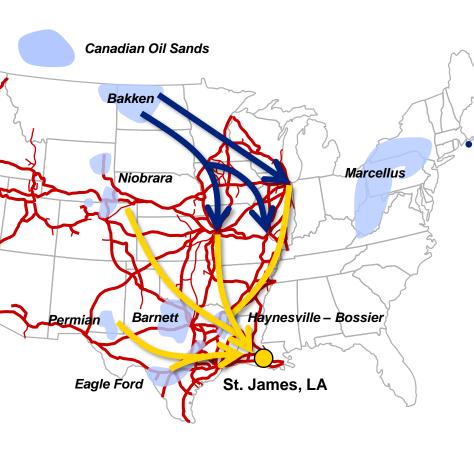


- Inbound drilling materials
  - Frac sand/barites
  - Steel /pipe
  - Hydrochloric acid
- Well statistics
  - Drilling pipe: 3-5 carloads/well
  - Drilling materials:
  - Vertical well 6-8 rail cars
  - Horizontal well 30-100 rail cars





## **U.S. Shale Developments** *Outbound Crude Oil*

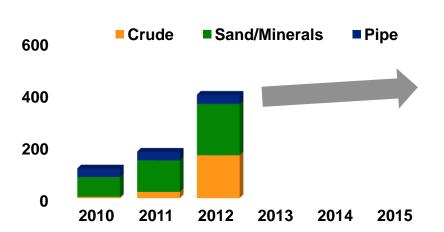


- Rail's advantage over pipeline
  - Geographic reach
  - Speed to market
  - Service flexibility

St. James terminal = UP advantage

#### **Potential Volume Growth**

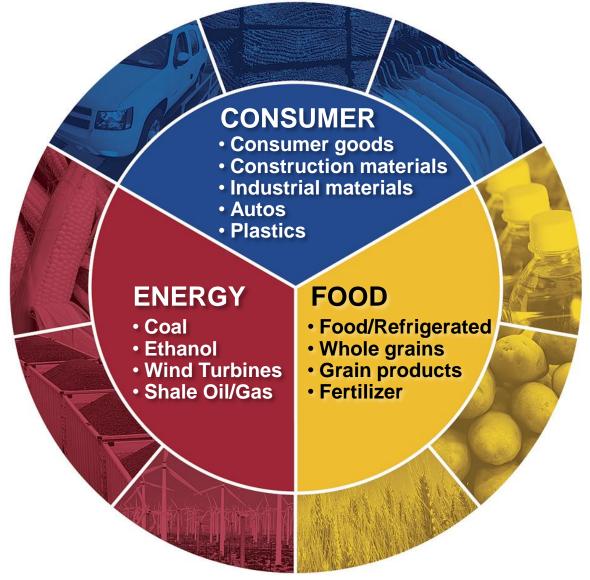
(Carloads In Thousands)







**Working to Grow All UP Business Groups** 







## **Washington Issues**

- Antitrust
- Passenger rail
- Positive Train Control
- Truck size and weight

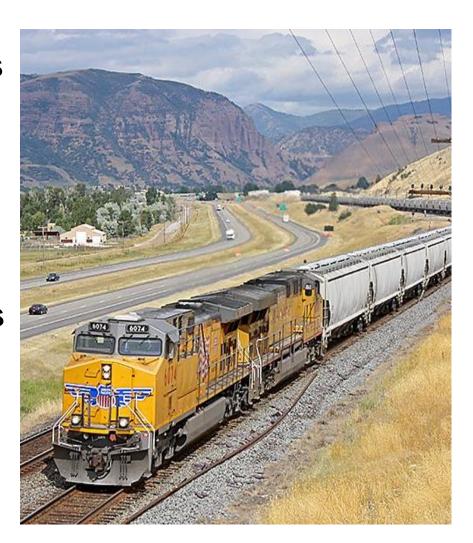






## Railroads Help America Compete

- Clearer roads, cleaner skies
- Energy independence
- Cost efficient
- Excellent customer service and value
- Good-paying American jobs
- \$1 rail investment yields
   \$3 in economic benefits

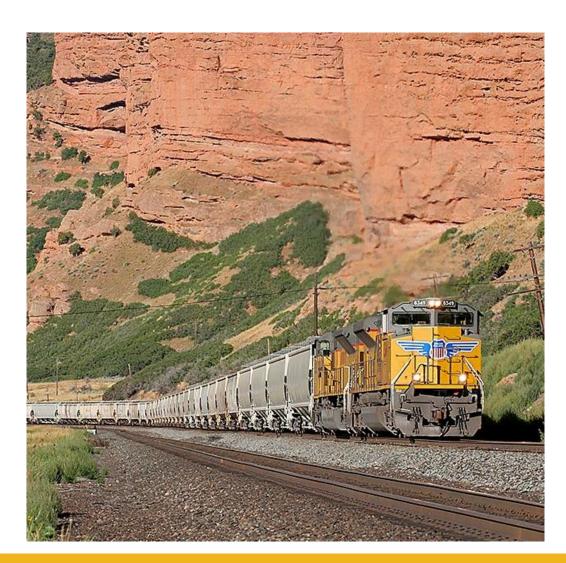






## **Union Pacific Committed to Agriculture**

- Safety focus
- Excellent service underpins customer value
- Invest for growth
- Committed to growing our business together







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