



Mary Hitchcock is NGFA's Vice President, Systems and Office Operations. Mary is responsible for overseeing all office operating systems, human resources, and benefits. Mary also works closely with Charlie Delacruz and Courtney Tucker in administering NGFA's arbitration system.

Mary also serves as Secretary and Treasurer for National Grain and Feed Digital Solutions (NGFDS), NGFA's affiliated organization that oversees the Barge Digital Transformation (BDT) platform.

Mary joined NGFA in 2013 as an Executive Administrative Assistant. In 2014, she was promoted to Manager, Arbitration and Mediation Services. Since then, she has continued to grow within NGFA, holding positions of Director, Commercial and Arbitration Services and Director, Commercial/Arbitration Services and Project Management.